LAW ENFORCEMENT SECRETARY

Spec No. 6107

BASIC FUNCTION

Responsible for assisting the public and law enforcement administrators/officers in locating information and answering procedural questions. Enters and retrieves information in various computer systems. Types various reports, statements, and correspondence.

STATEMENT OF ESSENTIAL JOB DUTIES

- 1. Assists law enforcement personnel and the general public, both in person and by telephone, with providing information; addressing questions and/or concerns, explaining services provided by the Sheriff's Office and; referring citizens and/or law enforcement personnel to appropriate agency, unit or person for assistance; follows up on telephone inquiries and/or written correspondence as required; follows up on runaway reports, telephone harassment, and tip line information as required; assigns case numbers as required.
- 2. Enters, maintains and retrieves data in various computer systems including criminal history searches; creates and updates database files as needed; prepares reports from database information; follows up on precinct/unit reports as necessary, routing copies of reports to units, departments and agencies as needed; prepares and submits affidavits to Washington State Patrol.
- 3. Drafts, types, and/or edits various documents such as reports, search warrants, memorandums and/or correspondence as assigned; updates policy manuals and precinct/unit forms as requested; creates and maintains telephone lists for office/unit.
- 4. Establishes and maintains office filing system; enters data in office records manually and/or on computer terminal; purges files in accordance with statutes and office policy; may maintain original case files.
- 5. Effectively communicates and coordinates efforts with other agencies.
- 6. Maintains emergency telephone list; updates bulletin boards; sorts and distributes incoming mail; prepares outgoing mail.
- 7. Orders supplies and forms for unit and/or department as needed; coordinates maintenance and repair of unit equipment.
- 8. Works independently and resourcefully without supervision and prioritizes effectively in order to keep work load current.
- 9. Represents the Sheriff's Office in a professional and courteous manner while serving a diverse population.

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ESSENTIAL JOB DUTIES BY SPECIALTY ASSIGNMENT

- 1. Creates and maintains personnel files; transcribes confidential interviews.
- 2. Designs certificates, charts, graphs, brochures, newsletters and general office forms.
- 3. Transcribes dictation, wires, and recorded interviews with suspects, witnesses and/or victims
- 4. May sort and copy documents to be forwarded to Prosecuting Attorney's Office as needed; assists in organizing presentations of legal documents
- 5. Compiles statistical data for various reports; submits monthly validations of missing persons, runaways, and sex offenders.
- 6. Prepares affidavits and letters to courts requesting judgment and sentences of offenders as requested.
- 7. Books travel reservations, completes training request forms, reconciles credit card (travel and detective) transactions.
- 8. Handles large sums of money and/or contaminated items.
- 9. Makes montages/photo lineups per request from other agencies.

STATEMENT OF OTHER JOB DUTIES

- 1. May be required to testify in court proceedings.
- 2. May be required to attend meetings; takes minutes for meetings; prepares and distributes meeting agendas and minutes.
- 3. May assist in training other employees and/or volunteers.
- 4. May perform other duties as assigned, including being re-assigned as back up or otherwise, to other secretarial positions in varying locations within the Sheriff's Office.

KNOWLEDGE AND ABILITIES

Knowledge of:

- law enforcement procedures
- computer applications and software
- office equipment, procedures and practices
- problem/conflict resolution
- laws, regulations, ordinances, and statutes
- detective, records and civil unit functions

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Ability to:

- perform all essential duties of a Law Enforcement Technician
- communicate effectively, both orally and in writing, with people regardless of age, sex, social, economic, cultural or ethnic backgrounds, including hostile, angry and distraught individuals
- accurate keyboarding skills, minimum 35 net words per minute; proficient in Microsoft Office
- understand and follow written and verbal instructions
- maintain confidential working information
- establish and maintain effective working relationships with County employees, staff of other agencies, and the public
- read, interpret and categorize data rapidly and accurately
- make decisions on critical issues in stressful situations
- work with limited supervision and meet deadlines
- learn, retain, and explain complex procedures, policies and laws
- accountable for accuracy of work
- secretarial skills for creating and/or formatting letters and forms
- become a Notary Public to notarize documents as needed
- properly interpret data and information for the safety of law enforcement officers and prevention of the loss of property or physical liberty of citizens
- maintain the integrity of data in law enforcement computer systems and confidential information, in general, is a fundamental requirement, and critical to the safety of law enforcement personnel and citizens

MINIMUM QUALIFICATIONS

Two (2) years of current work experience as a Law Enforcement Technician in Snohomish County Sheriff's Office; OR, three (3) years of related clerical experience in an office setting or law enforcement agency comparable to Snohomish County Sheriff's Office; OR, any equivalent combination of training and/or experience that provides for the required knowledge and abilities. Must pass job related tests. Must be a lawful permanent resident or United States citizen. Candidates must be minimum 20 years of age, no maximum age.

LICENSING/SPECIAL REQUIREMENTS

Must pass a Civil Service examination. Candidates must successfully pass a criminal history background investigation, a polygraph examination, a psychological evaluation, and preemployment drug screening.

WORKING CONDITIONS

Work is performed in the usual office environment. Shift, holiday and weekend work may be required.

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Snohomish County is an Equal Employment Opportunity (EEO) employer. Accommodations for individuals with disabilities are provided upon request.

EEO policy and ADA notice

Class Established: September 1989 Technical Secretary (cs) Revised and Re-titled: September 1990 as Secretary (cs)

Revised and Re-titled: October 1993 as Law Enforcement Secretary (cs)

Revised: June 2018

Amended December 1, 1999; April 2, 2008

Pay Grade: 308 - Law Enforcement Support Pay Plan

EEO Category: 6 – Administrative Support Workers Comp: 5306 Non-Hazardous

Approved by the Snohomish County Civil Service Commission August 4, 2010 Approved by the Snohomish County Civil Service Commission June 6, 2018